32nd ANNUAL NEW ENGLAND REGIONAL HEALTHCARE RISK MANAGEMENT CONFERENCE

Mystic Marriott Hotel & Spa
Groton, CT
May 5 – May 7, 2024

*** NEW**
Workshops!
Evolution of the Risk Professional
(*Not included in general registration).
Cost:
$ 25.00 each or
$40.00 for both
Each workshop – 1.5 CEUs
****Register separately for Workshops***

Sunday, May 5, 2024

11:45 -12:15 PM
Registration for Workshop Attendees

Part 1:

12:15 pm – 1:45 pm
Transitioning from Novice to Expert

- S. Linda Habibi, BILH Lahey Hospital & Medical Center
- Anne Huben-Kearney, Risk & Patient Safety Consultant

Part 2:

1:50 pm – 3:05 pm
Transitioning from Expert to Educator

- Josh Hyatt, MED IQ
- Robin Lynch, MED IQ

Pre-conference located in room #5

Location: Annual Conference sessions labeled:
#1 and General sessions in (Marriott D,E,F) & #2 and Sunday are in (Marriott A,B,C)

Annual Conference

2:00 pm - 3:30 pm
Conference Registration Desk Open

3:30 pm- 4:00 pm
Welcome and Opening
Cara Staus, , CPHRM, FASHRM, Chair, Conference Steering Committee

4:00 pm – 5:30 pm
General Session

Auditing the Audit Trail: Uncovering Objective Evidence to Impact Claim Resolution and Influence Quality Care

- Jenna Trott, Gallagher Bassett Specialty
- Saira Pasha, Audit Trail Pro, LLC
- Tammy Wade, TransRe

5:30 pm – 7:00 pm
Opening Reception Sponsored By

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Continuing education credit information: *This program is approved for* ***10.5 contact hours*** *of continuing education credit toward fulfillment of the requirements of ASHRM designations of fellow (FASHRM) and distinguished fellow (DFASHRM) and towards certified professional in healthcare risk management (CPHRM) renewal. CLEs are available for NH, CT, MA, and information for CLEs for other states.*

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Monday, May 6, 2024

7:00 am - 8:00 am
Conference Registration Desk Open

7:00 am - 8:00 am
Breakfast/Exhibits Sponsored by

RLDatix™

8:00 am – 8:15 am
Welcome
Cara Staus, AWAC Services Chair,
Conference Steering Committee

8:20 am – 9:20 am
Breakout Sessions

1. ***A Focus on Professional Conduct***
   - Annette Roberts, CRICO

2. ***Reinventing the ED for America's Mental Health Crisis***
   - Monica Cooke, Quality Plus Solutions LLC

9:25 am – 9:45 am
General Session

ASHRM Update
Tatum O'Sullivan
North Shore Physicians Group, Massachusetts General Hospital,
ASHRM President

9:45 am – 10:15 am
Refreshments/Exhibits Sponsored By

Integris Group

10:20 am – 11:20 am
Breakout Sessions

1. ***Managing Risks Related to Diagnostic Decision Making***
   - Ann Gaffey, Healthcare Risk and Safety Strategies, LLC

2. ***Risk Management: Breaking the Stigma and Building Trust***
   - Ailish Wilkie, BILH Primary Care
   - S. Linda Habibi, BILH Lahey Hospital & Medical Center

11:25 am –12:25 pm
Breakout Sessions

1. ***Bias? Be (A)ware***
   - Anne Huben-Kearney, Risk & Patient Safety Consultant
   - Brenda Ayers, MD, Nuvance Health

2. ***Patient Portals Risk: The Good, the Bad & the Ugly***
   - Frank Caria, Catholic Health

12:30 pm – 1:30 pm
Lunch/Exhibits

1:30 pm – 3:00 pm
General Session

AI Risks in Healthcare
Chad Brouillard, Foster & Eldridge LLP

3:05 pm – 3:35 pm
Refreshments/Exhibits
Sponsored by

Marsh

3:35 pm – 4:35 pm
Breakout Sessions

1. ***Member Engagement is Essential for Professional Development and Growth***
   - Dawn C. Lantiere, Integris Group
   - Mary Ryan-Kusiak, Coverys
   - Todd Hudson, Concord Hospital
   - Amie Costello, Pendulum Risk Services

2. ***Debriefing: Purpose, Practice, and Patient Safety***
   - Robin Lynch, Med IQ

4:40 pm – 5:40 pm
Monday Night Cocktail Hour
Sponsored by

Tuesday, May 7, 2024

7:00 am - 8:00 am
Breakfast/Exhibits Sponsored by



8:00 am – 9:00 am

Breakout Sessions

1. ***CRP Implementation and Spread: Lessons Learned from CRP Network Expansion***
   - Melinda Van Niel, Betsey Lehman Center for Patient Safety
2. ***Successful Leadership Succession: Preparing the Next Generation of Risk Professionals***
   - Jenelle Arnao, Coverys
   - Kerri Aramini, Coverys

9:05 am – 10:05 am
Breakout Sessions

1. ***Defense Team Collaboration Strategies to Maximize Patient and Claim Results***
   - Douglas Shaw, Nuvance
   - Jamie Schenk-Allyn, Sompo International
   - Dylan Braverman, Barker Patterson Nichols
2. ***Mitigating Nursing Related Risks***
   - Susan Montminy, Coverys

10:05 am – 10:35 am
Break /checkout
Refreshments/Exhibits
Sponsored by

CHUBB®

10:35 am – 12:05 pm
General Session
Raise Your Banner (Mental Health & Resiliency in Fast Moving Environments)
Josh Robishaw, Matrixa Research Group

Raffles to immediately follow
(Must be present to win)

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Exhibitors

Coverys	MedPro
RLDatix	MagMutual
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ECRI	Taylor Healthcare
Constitution State Services	Med-IQ
Smith Brothers	Epic Brokers (Edgewood Healthcare Advisors)
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